

Multi-Factor Authentication (MFA)

Overview

September 12, 2022





Objective: Discuss purpose, process, and supporting resources for Multi-Factor Authentication (MFA)

Agenda

- 1. Review the what, when, and how of MFA
- 2. Share MFA resources

What is Multi-Factor Authentication (MFA)?



- Multi-Factor Authentication **(MFA)** is an authentication method that requires the user to utilize an additional verification factor (i.e. Phone, Text, Microsoft Authenticator App) to gain access to an application such as email, BTS or VPN among others.
- MFA is a tool commonly utilized by large organizations to provide a higher level of security.

When can I start using the MFA?



- Now, more than ever, it is critical that we do everything possible to safeguard employee and student information.
- In order to maintain your access to District Resources outside of the District network you will need to sign up for MFA as of
 September 12, 2022 to ensure your connectivity is not restricted.

When is MFA necessary?



• MFA will only be necessary when accessing District applications **outside of a District campus or office.**



Instructions on signing up for MFA can be found at:

• https://achieve.lausd.net/mfa

MFA Instructions - IT Security

How Do I Access MFA Job Aid?



Download on the

App Store

• Access Job Aid Here: https://achieve.lausd.net/mfa

GET IT ON

Google Play

- What tools do you need to use MFA:
 - A smart phone
 - District
 - Personal
 - or
 - A tablet
 - District
 - Personal

or

• Microsoft Authenticator App





- Please let us know what questions you might have about Multi-Factor Authentication in the **Q and A.**
- We will answer a few of them live and use the rest for a Frequently Asked Questions document on

Link to Resources: <u>http://achieve.lausd.net/employee-sso</u> ITD Help Desk Website: <u>https://achieve.lausd.net/helpdesk</u>